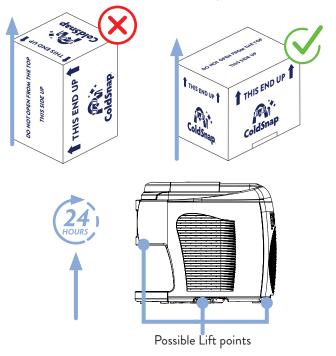


4.5 Appliance Quick Start Guide

Unpacking

IMPORTANT: If the appliance was not upright for an extended amount of time, place the appliance in the upright position and wait 24 hours before using the appliance.



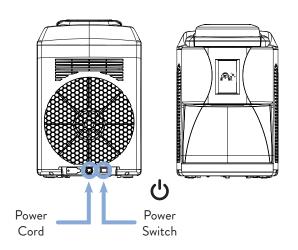
Operation (continued on reverse side)

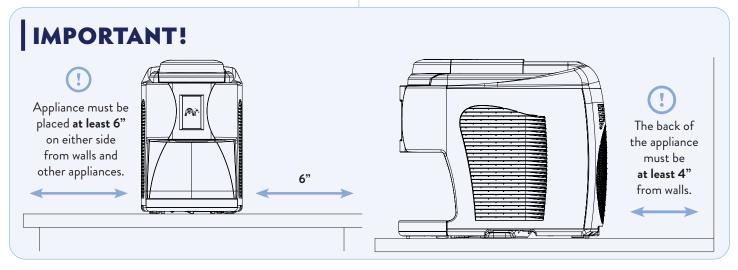
Power On

1. Plug in the appliance to a standard 120V, 15A or greater outlet.



- 2. Before powering on, ensure no pod is in appliance.
- 3. Close the lid of the appliance.
- 4. Turn on the appliance and wait approximately 2 minutes for the screen on the appliance to indicate it is ready.







Scan for assets & how-to videos coldsnap.com/welcome

Scan for troubleshooting help coldsnap.com/troubleshooting



Quick Start Guide

Operation (continued)

PLEASE NOTE

The first dispense after powering on may take longer than subsequent dispenses.

Prior to use, **do not** freeze pods. Only put room temperature pods in the appliance.

Prior to use, *do not* remove QR label or endcap from the pod.

To maximize shelf life, do not store pode



Make a Frozen Treat

NOTE: The first dispense may take longer than subsequent dispenses.

- Push slide all the way back.
- 2. Insert room temperature pod with flavor label and QR code facing up.
- 3. Place cup/bowl on the center of the drip tray.
- 4. Pull slide closed and wait for product to freeze and dispense.

NOTE: If appliance cannot read QR code, push the slide all the way back and then try again. If the appliance still cannot read the QR code, select your product manually from the menu.

5. Remove pod from appliance after the product dispenses.







Cleaning

Hand wash drip tray with dish soap and warm water. The drip tray **IS NOT** dishwasher safe.

Wipe down shell with a damp cloth.

Troubleshooting

Appliance is beeping: Push slide back and remove pod.

Dispensing takes a long time: When the appliance is used for the first time (after being off for 4+ hours), it can take up to 150 seconds (2m 30s) to dispense and subsequent dispenses should take approximately 120 seconds (2m 00s). If dispensing ice cream takes longer than that, check the following.

- Make sure the appliance is at least 6 inches from other appliances or walls for adequate airflow.
- The room temperature should be less than 75°F. Higher temperatures will result in longer freeze times.

<u>The pod is stuck in the appliance:</u> If this happens, turn off the appliance and wait 1 minute before turning it back on. This will initiate a startup sequence that should release the pod.

Nothing was dispensed: Remove and dispose of the pod and restart the appliance.

This may also happen if the wrong mixing cycle was manually chosen. Make sure to select the correct category and then select the correct flavor.

The appliance doesn't recognize the pod: This will happen if the QR code is damaged. In that case, please manually enter the pod flavor you wish to dispense.

 If the QR code is not damaged, please open the slide fully and then **slowly** close the lid, giving the camera more time to scan the QR code.

For additional troubleshooting, refer to the user manual.



